

# ELIGIBLE SERVICES

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Please Note: KOHLER Install Services CANNOT install any product not produced by a Kohler Co. brand.

## One & Two Piece Toilets

**All one- and two-piece toilets are eligible for this installation service, except wall-hung or smart toilets.**

### What's Included

Standard installation of parts included in the product's box and customer supplied non-bidet toilet seats, if applicable

Removal and haul away of old toilet

Wax Ring

Water supply line and/or shut off valve, if needed

### What's Not Included

Any work related to modifying the customer's space, i.e., cutting drywall, moving the water supply line, removing tile, replacing pipes etc.

The relocation of existing product to another location in your home.

Labor and costs to add or move valve and/or associated plumbing not already present in the product's project area

Any other labor, materials, and costs above and beyond the basic removal and replacement of the old product

\* Customer responsible for working with and paying installer directly for any additional labor and costs required beyond what's included as part of our Install Service offerings.

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## Kitchen Faucets

### What's Included

### What's Not Included

All kitchen, bar, and laundry sink faucets are eligible for this installation service, except wall-mounted faucets and water filtration systems.

It is your responsibility to ensure you have ordered the correct faucet to fit your existing countertop

Standard installation of parts included in the product's box

Removal and haul away of old faucet

Drilling holes in countertop

The relocation of existing product to another location in your home.

Any electrical work required under the sink, i.e., installing a new electrical outlet

Any work related to modifying the customer's space, i.e., cutting drywall, moving the water supply line, removing tile, replacing pipes, labor and costs to add or move valve and/or associated plumbing not already present in the product's project area, etc.

Any other labor, materials, and costs above and beyond the basic removal and replacement of the old product

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## Bathroom Faucets

All bathroom sink faucets are eligible for this installation, except wall-mounted faucets and water filtration systems.

It is your responsibility to ensure you have ordered the correct faucet to fit your existing countertop.

## What's Included

Standard installation of parts included in the product's box

Removal and haul away of old faucet

## What's Not Included

Drilling holes in countertop

The relocation of existing product to another location in your home.

Any electrical work required under the sink, i.e., installing a new electrical outlet

Any work related to modifying the customer's space, i.e., cutting drywall, moving the water supply line, removing tile, replacing pipes, labor and costs to add or move valve and/or associated plumbing not already present in the product's project area, etc.

Any other labor, materials, and costs above and beyond the basic removal and replacement of the old product

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Smart Toilets	What's Included	What's Not Included
Wall-hung Smart Toilets are not included.	Standard installation of parts included in the product's box and customer supplied non-bidet toilet seats, if applicable	The relocation of existing product to another location in your home.
	Removal and haul away of old toilet	Any electrical work required for the toilet, installing or moving an electrical outlet, etc.
It is your responsibility to ensure the proper electrical outlet and water supply line locations are in place before installation (requirements shared after purchase).	Wax Ring	Any work related to modifying the customer's space, i.e., cutting drywall, moving the water supply line, removing tile, replacing pipes, labor and costs to add or move valve and/or associated plumbing not already present in the product's project area, etc.
	Water supply line and/or shut off valve, if needed	Any other labor, materials, and costs above and beyond the basic removal and replacement of the old product

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Bidet Seats	What's Included	What's Not Included
All bidet seats are eligible for this installation.	Standard installation of parts included in the product's box only.	The relocation of existing product to another location in your home.
It is your responsibility to ensure the proper electrical outlet location is in place before installation, if required.	Removal and haul away of old bidet seat	Any work related to modifying the customer's space, i.e., moving the water supply line, replacing pipes etc.
		Any electrical work required for the bidet seat, installing or moving an electrical outlet, etc.
		Any other labor, materials, and costs above and beyond the basic removal and replacement of the old product

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Garbage Disposals	What's Included	What's Not Included
All garbage disposals are eligible for this installation.	Standard installation of parts included in the product's box only.	The relocation of existing product to another location in your home.
It is your responsibility to ensure the proper electrical outlet location is in place before installation.	Removal and haul away of old product	Any work related to modifying the customer's space, i.e., replacing pipes etc.
		Any electrical work required for the garbage disposal, installing or moving an electrical outlet, etc.
		Any other labor, materials, and costs above and beyond the basic removal and replacement of the old product

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